

Personal

An Vos

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Profile

- Process improvement consultant using Lean, Six Sigma concepts & tools, performing assessments, Value Stream Mapping, implementations and trainings
- Certified Six Sigma Green Belt – Johnson & Johnson
- Certified Six Sigma Black Belt – final phase, Q3 2014
- Coach with emphasis on change management and leadership
- Result-oriented project manager with focus on sustainability
- Dedicated business trainer with respect for people and integrity

Education

- Master Industrial Sciences (Ing.) Chemistry, Biochemistry & Biotechnology Hogeschool Gent ('97)
Thesis: INNO-LIA RA at Innogenetics NV – Gent ('96-'97)
- Green Belt Project: Reducing lead time in histopathology laboratory Erasmus Medical Center R'dam

Career Summary

- | | | |
|------------------------------------|-------------------------------------|---------------------|
| ▪ Consultancy/Business Manager | ValConEx BVBA | Geel (B) |
| ▪ Ortho Clinical Diagnostics (J&J) | Sr. LEAN Consultant EMEA | Beerse (B) |
| ▪ Ortho Clinical Diagnostics (J&J) | Country LEAN Specialist Benelux | Beerse (B) |
| ▪ Ortho Clinical Diagnostics (J&J) | Product Support Specialist Benelux | Beerse (B) |
| ▪ Innogenetics | Product Project Manager INNO-LIA RA | Zwijnaarde-Gent (B) |
| ▪ Innogenetics | Research Scientist | Zwijnaarde-Gent (B) |

Training

- | | |
|------------------------------------|---|
| ▪ Certified Six Sigma Black Belt | training completed, certification in progress (Q3 2014) |
| ▪ Certified Six Sigma Green Belt | Johnson & Johnson (US) |
| ▪ Crucial Conversations | Procom (B) |
| ▪ Professional Selling Skills | Achieve Global (B) |
| ▪ Train The Trainer | FS Training & Consulting (B) |
| ▪ Network Fundamentals | European Support Center (Fr) |
| ▪ LEAN Training | Johnson & Johnson (Fr) |
| ▪ Safe Working and Practice (SWAP) | OCD (B) |

Experience as Trainer/Guest speaker

- In-company Lean & Six Sigma **trainer**: OCD EMEA, Sakura, Erasmus Medical Center Rotterdam, CHU Liège, DRK/Red Cross Germany, GZA, Janssen-Cilag Germany & Italy, Servizio Sanitario Regionale Emilia Romagna (Pievesestina, IT), Centre Hospitalier de la côte Basque (Bayonne, FR),...
- **Guest speaker**: SDA Bocconi School of Management (Milan, IT), OCD User Meeting (Lausanne, CH), Société Québécoise de Biologie Clinique (Quebec, CAN),...

Project Management Sr. LEAN Consultant EMEA – Project Manager – Coach & Trainer

Since 2009 Sr. LEAN Consultant EMEA – Project Manager – Coach & Trainer
Health Care / Pharma (GZA, CHU Liège, DRK Heidelberg, ICHH Canary Islands, CH de la côte Basque, EMC Rotterdam, SS Regionale Emilia Romagna, Janssen-Cilag,...),
Manufacturing / Production (CTS La Chaux-De-Fonds, DRK Lütjensee),
Medical Devices & Diagnostics (Sakura, OCD EMEA)

Areas of expertise in healthcare

- Clinical Chemistry, Histopathology, Microbiology, Cell therapy & Cell diagnostics
- Policlinics
- Nursing wards
- Operating rooms (OR)
- Orthopaedics
- Donor screening
- Blood production
- Pre-transfusion testing

Job Experiences

2009 / 13 Ortho Clinical Diagnostics N.V. – Beerse (Johnson & Johnson)
Sr. LEAN Consultant EMEA, Certified Six Sigma Green Belt ValuMetrix Services

- Execution process improvement projects – Lean based – in healthcare organisations mostly hospitals and blood banks
- Facilitation healthcare teams and management in making LEAN decisions
- Training healthcare: LEAN concepts & tools, change mgt, communication, continuous improvement
- LEAN tools and techniques: Value Stream Mapping, Visual Management, Kanban, FIFO, Operator Analysis, Process Activity Mapping, Sequence-Eliminate-Combine-Simplify, Error Proofing, Key Performance Indicators & LEAN design
- Execution LEAN assessments in healthcare organisations to identify opportunities for process improvement and financial business optimization, linked with organisations' strategy and challenges
- Provide leadership to internal Country Lean Specialists & Sales teams in EMEA
- Sales of assessments and implementation projects in healthcare organisations

2001 /08 Ortho Clinical Diagnostics N.V. – Beerse (Johnson & Johnson)
Product Support Specialist Benelux, Product Coordinator VQAT + Vitros ECi, LEAN Country Specialist – Midas Winner 2007 (OCD EMEA)

- Coordination & installation Vitros® 350/950/5.1FS/ECiQ & Quality Assurance Tool – BNL & Int'l
- Technical & chemical support/troubleshooting in close cooperation with the European Support Center (ESC) in Strasbourg and Laboratory Information System (LIS) providers
- Technical and chemical consulting in Vitros® , Quality Control and GLP
- Development & execution product trainings for customers & within Johnson & Johnson – BNL & Int'l
- Development & execution in- & external product presentations & demonstrations (JIB, IFCC,...)
- Very close cooperation with customers, technical service, sales, customer care and marketing

**1997 /01 Innogenetics N.V. – Zwijnaarde/Gent
Product Project Manager of INNO-LIA RA, Research Scientist**

- Laboratory planning and testing
Techniques:
SDS – PAGE, Western blotting, ELISA, electro – elution of proteins from gel, measurement of protein concentration, Line Immuno Assay (LIA)
- Statistical analysis of results (ROC-curve, correlations, curve fitting)
- Training new hired employees
- Development IVD: product definition, practical work and reporting
- Project team leader & Project planning (achieving milestones)
- Coordination product development within RA, marketing, registration, business development,...

Languages

- Dutch Mother tongue
- French Sound knowledge, excellent spoken and written
- English Sound knowledge, excellent spoken and written
- German Notions

IT-skills

Excel & Analyse-it, Word, PowerPoint, Visio, MiniTab

Miscellany

Process optimization, Lean design, Value Stream Mapping, training/coaching, change mgt & leadership