

March 2013

Letter of recommendation for An Vos.

I highly recommend An Vos as a consultant in Lean Management. An has improved the processes and the layout of the Anatomy Pathology's Department and the processes of the laboratory of Microbiology in the General Hospital of Liège (CHU Liège) in 2010 and 2011.

The works on the value-stream mapping leading to an excellent "to be process" enable the Service of Anatomic-Pathology to decrease the Turn-Around-Time of the major biopsies by 2.3 days, to reduce the inventory of € 9.300, to standardize the workplace of 19 technologists and to, last but not least, instill the Lean philosophy in the team.

An has excellent communication skills and a perfect knowledge of the Lean Six Sigma methodology. She is extremely organized and reliable. Her flexibility is also probably one of her best assets.

An would be a tremendous asset for your company if you plan to launch into the continuous improvement challenge. I can definitely give her my highest recommendation. If you have any further questions with regard to her background or qualifications, please do not hesitate to call me.

Sincerely,

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