

Personal

An Vos

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Marital status: married, no children



Profile

- Process improvement consultant using Lean, Six Sigma concepts & tools, performing assessments, Value Stream Mapping, implementations and trainings
- Certified Six Sigma Black Belt – Johnson & Johnson
- Coach with emphasis on change management and leadership
- Result-oriented project manager with focus on sustainability
- Dedicated business trainer with respect for people and integrity
- Multilingual (Dutch, French, English, basic knowledge of German and Spanish)

Education

- Master Industrial Sciences (Ing.) Chemistry, Biochemistry & Biotechnology Hogeschool Gent ('97)
Thesis: INNO-LIA RA at Innogenetics NV – Gent ('96-'97)
- Green Belt Project: Reducing lead time in histopathology laboratory Erasmus Medical Center R'dam
- Black Belt Project: Standardization of precious liquids processes in clinical laboratory Groupe Jolimont

Career Summary

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|------------------------------------|-------------------------------------|---------------------|
| ▪ Consultancy/Business Manager | ValConEx BVBA | Geel (B) |
| ▪ Ortho Clinical Diagnostics (J&J) | Sr. LEAN Consultant EMEA | Beerse (B) |
| ▪ Ortho Clinical Diagnostics (J&J) | Country LEAN Specialist Benelux | Beerse (B) |
| ▪ Ortho Clinical Diagnostics (J&J) | Product Support Specialist Benelux | Beerse (B) |
| ▪ Innogenetics | Product Project Manager INNO-LIA RA | Zwijnaarde-Gent (B) |
| ▪ Innogenetics | Research Scientist | Zwijnaarde-Gent (B) |

Training

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| ▪ Shingo "Discover Excellence" workshop | The Manufacturing Institute (UK) |
| ▪ AutoCAD 2D Basic | ECT (B) |
| ▪ Matrix of Leadership | Carl Van de Velde Training Institute (B) |
| ▪ Giving inspiring speeches | Carl Van de Velde Training Institute (B) |
| ▪ Master In Results | Carl Van de Velde Training Institute (B) |
| ▪ Certified Six Sigma Black Belt | Johnson & Johnson (US) |
| ▪ Certified Six Sigma Green Belt | Johnson & Johnson (US) |
| ▪ Crucial Conversations | Procom (B) |
| ▪ Professional Selling Skills | Achieve Global (B) |
| ▪ Train The Trainer | FS Training & Consulting (B) |
| ▪ Network Fundamentals | European Support Center (Fr) |
| ▪ LEAN Training | Johnson & Johnson (Fr) |
| ▪ Safe Working and Practice (SWAP) | OCD (B) |
| ▪ Spanish Waystage A+B (3 rd year) | CVO Edukempen (B) |
| ▪ PROSCI Change management practioner (ADKAR) | USG Professionals (B) |

Experience as Trainer/Guest speaker

- In-company Lean & Six Sigma **trainer**: OCD EMEA, Sakura, Erasmus Medical Center Rotterdam, CHU Liège, DRK/Red Cross Germany, GZA, Janssen-Cilag Germany & Italy, Servizio Sanitario Regionale Emilia Romagna (Pievesestina, IT), Centre Hospitalier de la côte Basque (Bayonne, FR), DiaSorin Benelux (Brussels, BE), CH Jolimont (Haine St. Paul, BE), Depuy-Synthes EMEA, Cerba HealthCare (FR),
- **Guest speaker**: SDA Bocconi School of Management (Milan, IT), OCD User Meeting (Lausanne, CH), Société Québécoise de Biologie Clinique (Quebec, CAN),...

Project experience

Since 2009 Sr. LEAN Consultant – Lean & Six Sigma Coach – Change Manager – Project Manager

Health Care / Pharma GZA, CHU Liège, DRK Heidelberg Germany, ICHH Canary Islands, CH de la côte Basque France, EMC Rotterdam, SS Regionale Emilia Romagna Italy, Janssen-Cilag, AZ Turnhout, AZ St. Jan Brugge-Oostende, AZ Delta Roeselare, AZ Maastricht, Groupe Jolimont, Pathan Rotterdam, LabPon Hengelo, GHDC Charleroi, Laboratoires Olivier, Laboratoires Réunis Luxembourg, CH de Brive-La-Gaillarde France, ASL Oristano Sardegna, OLVG Amsterdam, LBS Brussel, Streeklab Haarlem, CHUV Lausanne Switzerland, Bioesterel Mouans-Sartoux France, PAL Dordrecht, ZTB Berlin

Manufacturing / Production CTS La Chaux-De-Fonds, DRK Lütjensee, Scandinavian Tobacco Group-Lummen

Medical Devices & Diagnostics Sakura, OCD EMEA, DiaSorin Europe&Israël, Johnson&Johnson Benelux and EMEA

Areas of expertise in healthcare/other

- Clinical Chemistry, Histopathology, Microbiology, Cell therapy & Cell diagnostics, HLA typing
- Policlinics
- Blood bank: blood production, donor screening & pre-transfusion diagnostics
- Nursing wards
- Operating room (OR)
- Orthopaedics
- Cathlab
- Cigar Production

Job Experiences

2013 / current ValConEx BVBA – Value Consulting for Excellence

- Business Manager ValConEx – Certified Six Sigma Black Belt
- Execution LEAN & Six Sigma projects & assessments in all kind of organisations to identify opportunities for process improvement and financial business optimization, linked with organisations' strategy and challenges
- Change management practioner/manager/coach
- Execution process improvement projects and Kaizen – Lean based – in healthcare organisations mostly hospitals and private laboratories
- Facilitation healthcare teams and management in making LEAN decisions
- Training: LEAN & Six Sigma concepts & tools, change management, communication, continuous improvement
- LEAN tools and techniques: Value Stream Mapping, Visual Management, Kanban, FIFO, Operator Analysis, Process Activity Mapping, Sequence-Eliminate-Combine-Simplify, Faillure Mode and Effects Analysis (FMEA), Error Proofing, Key Performance Indicators & LEAN design
- Value proposition development & implementation for and with healthcare suppliers
- Sales of assessments and implementation projects in healthcare organisations

**2009 / 13 Ortho Clinical Diagnostics N.V. – Beerse (Johnson & Johnson)
Sr. LEAN Consultant EMEA, Certified Six Sigma Green Belt ValuMetrix Services**

- Execution process improvement projects – Lean based – in healthcare organisations mostly hospitals and blood banks
- Facilitation healthcare teams and management in making LEAN decisions
- Training healthcare: LEAN concepts & tools, change mgt, communication, continuous improvement
- LEAN tools and techniques: Value Stream Mapping, Visual Management, Kanban, FIFO, Operator Analysis, Process Activity Mapping, Sequence-Eliminate-Combine-Simplify, Error Proofing, Key Performance Indicators & LEAN design
- Execution LEAN assessments in healthcare organisations to identify opportunities for process improvement and financial business optimization, linked with organisations' strategy and challenges
- Provide leadership to internal Country Lean Specialists & Sales teams in EMEA
- Sales of assessments and implementation projects in healthcare organisations

**2001 /08 Ortho Clinical Diagnostics N.V. – Beerse (Johnson & Johnson)
Product Support Specialist Benelux, Product Coordinator VQAT + Vitros Eci,
LEAN Country Specialist – Midas Winner 2007 (OCD EMEA)**

- Coordination & installation Vitros® 350/950/5.1FS/ECiQ & Quality Assurance Tool – BNL & Int'l
- Technical & chemical support/troubleshooting in close cooperation with the European Support Center (ESC) in Strasbourg and Laboratory Information System (LIS) providers
- Technical and chemical consulting in Vitros® , Quality Control and GLP
- Development & execution product trainings for customers & within Johnson & Johnson – BNL & Int'l
- Development & execution in- & external product presentations & demonstrations (JIB, IFCC,...)
- Very close cooperation with customers, technical service, sales, customer care and marketing

**1997 /01 Innogenetics N.V. – Zwijnaarde/Gent
Product Project Manager of INNO-LIA RA, Research Scientist**

- Laboratory planning and testing
Techniques:
SDS – PAGE, Western blotting, ELISA, electro – elution of proteins from gel, measurement of protein concentration, Line Immuno Assay (LIA)
- Statistical analysis of results (ROC-curve, correlations, curve fitting)
- Training new hired employees
- Development IVD: product definition, practical work and reporting
- Project team leader & Project planning (achieving milestones)
- Coordination product development within RA, marketing, registration, business development,...

Languages

- Dutch Mother tongue
- French Sound knowledge, excellent spoken and written
- English Sound knowledge, excellent spoken and written
- German Basic knowledge
- Spanish Basic knowledge

IT-skills

Excel & Analyse-it, Word, PowerPoint, Visio, MiniTab, AutoCAD 2D Basic

Miscellany

Process optimization, Lean design, Value Stream Mapping, training/coaching, change mgt & leadership

Hobbies

Cycling, walking, enjoying and cooking good food (with friends), travelling